



Tariff Bulletin No. 412

27 March 2009

**Subject: GF Ticketing Procedures for temporary suspension of GF flights to/from Bangalore (BLR) and Hyderabad (HYD), India**

Gulf Air will temporarily suspend services to Bangalore (BLR) and Hyderabad (HYD) effective from March 29, 2009; however Gulf Air intends to begin flying again to Bangalore (BLR) and Hyderabad (HYD) on the October 24, 2009.

The last flight will be GF273 on Sunday, March 29, 2009 from Bangalore (BLR) and flight GF275 on Sunday, March, 29 2009 from Hyderabad (HYD).

Passengers who are booked on flights to BLR/HYD after March 29th can choose from one of the following options (please note that travel must be completed within ticket validity or within three months from the original flight, whichever is longer):

- **Travel with Gulf Air to another destination:**

If the passenger chooses to travel with Gulf Air to another destination please rebook in the same cabin taking any additional fare cost if applicable. If the new fare is lower, please apply through ARC in the normal way for a refund of the difference. The following OSI remark should be added to the booking:

OSI GF INVOL REROUTE-TKT REISSUE DUE TO TEMP GF SUSPENSION

- **To receive a full refund:**

If the passenger chooses to claim a full refund please action the refund via ARC in the normal way ensuring the following OSI remark is added to the booking:

OSI GF INVOL CXL-FULL REFUND DUE TO GF TEMPORARY SUSPENSION

- **To be re-routed with AI via Delhi or Mumbai:**

If the passenger chooses to re-route via Delhi, Mumbai, Chennai, Kochi, and Thiruvananthapura and onward with another carrier the following airlines may be used for the onward flight:

**Delhi to Mumbai** – Jet Airways (9W), Air India (AI) & Indian Airlines (IC)

Standard GF/Industry procedures (as published in the Passenger Air Tariff General Rules Book, Section 9.3.2 Involuntary Refunds) shall apply.

Cancellation, refund service charges, fees, penalties will not be imposed.

Thanks for your support

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